

A Won Item on Trueant

As a Member of Trueant you have the choice to receive an email when you win an Item. See **Mail Preferences** link in **Members Area**.

Your Won Item email will contain a message like the sample below

SAMPLE: Won item email to Buyer

You have successfully purchased TEST.

Purchase Details:

- Price: **3.00 AUD**
- Quantity Purchased: **1**
- Auction URL: [[Click to View](#)] ***"This link will take you to the auction that sold"***

For more details about the sale, please access the [[Won Items](#)] page. ***"This link takes you to login first then takes you to the Sold Item section of your Members Area"***.

"It is important to note that if you are already logged in then this link will only take you to the Home Page"

After you have accessed the page above, click on the "Message Board" link next to each item won. This message board is your direct communication board with the seller. Please use this board to ask any post sale questions you might have.

Important: To help resolve any possible disputes ensure you use the board for all queries and updates.

Best regards,
The Trueant - Online Auctions Trading staff

"Please note that this email recommends using the Message Board for all contact with your Sellers. This is for your protection. So any changes have evidence of the acceptance from the both parties by using the Message Board"

Won Item Page in Your Members Area

	# 102253 - Super 8 Movie Camera with Instruction Book [Pay with Direct Payment]	50.00 AUD	Requested: 1 Offered: 1	Username trueant3 Full Name greg reader	30 Jun. 2009 18:38:36 Unpaid Processing	• Message/Request • Leave Feedback • Delete
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Notice the **Option** column on the right side gives you **3 choices**: - **Message/Request, Leave Feedback, Send & Delete**

Here you get to follow the progress of your item. As the seller marks the item as **Paid, Posted/Sent, Delay, Problem**.

1. You can use the **Pay with Direct Payment** link if the seller has this option open. It is for online payments like PayPal.
2. Best to use the **Message/Request** link to contact the Seller for Invoice & Payment details.
3. **Feedback** is best left until you have received the item you purchased & all is as was described.
4. To **Delete** a Won Item can only be done at this time. Once the Seller has sent the Invoice you will not be able to delete the item from your Won Items page. It will also remove it from the Sellers Sold page & they will report you as a fake bidder. It is best to contact the seller first through the Message/Request link informing them of the fact that you are deleting the Transaction before it starts.

"Important if you do delete a Won Item you will be reported unless the Seller has accepted the change in the transaction. If a Member receives 2 reports of such nature they will be suspended until further notice".

Direct payment Page

Back to home page Main Category: Cameras, Photography > Film Cameras & Lenses > Movie > Super 8

Super 8 Movie Camera with Instruction Book Auction ID: 102253

Welcome, ant Report this Auction Print View Watch this Item Send this Auction to a Friend

Direct Payment

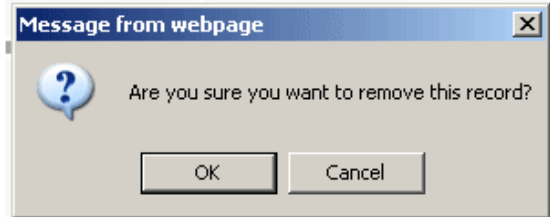
Congratulations, you have won Super 8 Movie Camera with Instruction Book (Transaction ID: 17).
Please proceed to one of the payment gateways listed below to pay the seller the amount of 50.00 AUD.

PayPal Click on the button on the right to proceed to PayPal [CLICK HERE TO PROCEED](#)

Current Bid: Status: Closed Online Seller Information: trueant3 (2) ☆ 🌟 🌟 🌟 🌟

Use this option if you want to **pay through PayPal**

Delete Option



When you choose to Delete an item this window appears to give you the chance to change your mind. **Important once an item is deleted it can not be retrieved. Trueant Admin still has the information stored in its data base**

Sending a Message or Request

Message/Request

Successful Sale Auction ID: 102253 - Super 8 Movie Camera with Instruction Book

Direct Payment

Congratulations, you have won Super 8 Movie Camera with Instruction Book (Transaction ID: 17).
Please proceed to one of the payment gateways listed below to pay the seller the amount of 50.00 AUD.

PayPal Click on the button on the right to proceed to PayPal [CLICK HERE TO PROCEED](#)

Add Message

Add Message

This message board is your direct communication board with the seller. Please use this board to ask any post sale questions you might have.

Like requesting the bank details to deposit payment.

Important: To help resolve any possible disputes ensure you use the board for all queries and updates

Won Item

Won Items (2 items)							
Picture	Auction ID	Item Title	Winning Bid	Quantity	Trueant Contact Information	Purchase Date/Status	Options
	# 102399 - TEST [Pay with Direct Payment]		2.00 AUD	Requested: 1 Offered: 1	Username: trueant3 Full Name: greg reader	30 Jun. 2009 12:02:23 Unpaid Processing	<ul style="list-style-type: none"> Message/Request Leave Feedback View Bank Details
• Invoice Received [ID: 15] View Product Invoice							
	# 102385 - TEST [Pay with Direct Payment]		3.00 AUD	Requested: 1 Offered: 1	Username: trueant3 Full Name: greg reader	29 Jun. 2009 16:41:42 Unpaid Processing	<ul style="list-style-type: none"> Message/Request Leave Feedback
• Invoice Received [ID: 15] View Product Invoice							

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After the Seller sends the invoice your Won Items look like this.

Here you get to follow the progress of your item. As the seller marks the item as **Paid, Posted/Sent, Delay, Problem**

View Invoice, Send Message to Seller, and View the Payment /Bank Details.

When all is finished you then **Leave Feedback**

Invoiced received

Invoices Received (1 invoices)				
[Invoice ID: 15] [Seller Username: trueant3]				
Description	Quantity	Price/Item	Postage	Insurance
[ID: 102385] TEST	1	3.00 AUD	-	-
[ID: 102399] TEST	1	2.00 AUD	-	-

[View Product Invoice] [Pay with Direct Payment]

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In the left column of your **Members Area** you will find an **Invoiced Received** link that will display a page like this.

Please note that it is important to use the Message Board for all contact with your Sellers. This is for your protection. So any changes that have been made there is evidence of the acceptance from the both parties on the Message Board

I hope this helps make things a little easier for all